

「 FOCUSING FORWARD:」

CSI's 2024-2025 Annual Report

Forward (adverb): onward, in a way that makes progress, or moves toward a successful conclusion



519-748-5131 | www.conestogastudents.com | csi@conestogac.on.ca



Table of Contents

| | |
|---|-----------|
| Letter from the President | 03 |
| Meet the Board of Directors | 04 |
| CSI Key Student Experience Focusing Forward on Student Life | 05 |
| CSI Employment Focusing Forward Through Student Employment | 06 |
| CSI Advocacy Focusing Forward With Student Voices | 08 |
| CSI Hospitality Focusing Forward on Food Services | 16 |
| CSI Campus Life Focusing Forward Through Connection and Community | 17 |
| CSI Services Focusing Forward on Student Supports | 22 |
| CSI Social Media Focusing Forward Through Engagement | 24 |
| CSI Financials Focusing Forward With Transparency and Purpose | 25 |
| CSI Community and Partners Focusing Forward Together | 26 |
| Contact Us | 28 |

Letter from the President

Hey Condors,

As we wrap up another year at Conestoga, I just want to say thank you for showing up, speaking out, and shaping this community into a place where students grow, thrive, and build something bigger than themselves.

Conestoga is a community that has given me so much, and one I'm proud to be a part of. This year promises to be just as exciting and if you see me in the halls or at events don't be shy — come say hi! CSI is a part of students' daily lives, whether it's accessing wellness supports, finding community through clubs, or grabbing a meal at one of our food outlets.

This year alone, CSI supported nearly 300,000 visits to our Service Hubs, invested over \$1.2 million in student employment, and helped hundreds of students through the academic appeals process. We were thrilled to see over 60,000 students attending CSI events and over 100 student clubs and societies active across our campuses. From cultural celebrations like Diwali, Lunar New Year, and the Pow Wow, students came together to celebrate, connect, and create lasting memories.

Throughout the year, we continued to work towards more accessible transit. In a strong show of support, students voted in favour of a mandatory universal transit pass (U-Pass) at our Guelph campus, reducing the cost of Guelph Transit by \$126 per term. Starting September 1, 2025, all full-time students registered at a Guelph campus will have a U-Pass included in their tuition fees, making public transit more affordable and equitable.

As we move into what is next, I am looking forward to working with the 2025/2026 Board of Directors to enhance the student experience and boost our students towards success. The board plays such an important role in shaping CSI's direction, and I know this team will continue to push us forward in ways that truly reflect and centre the needs of students.

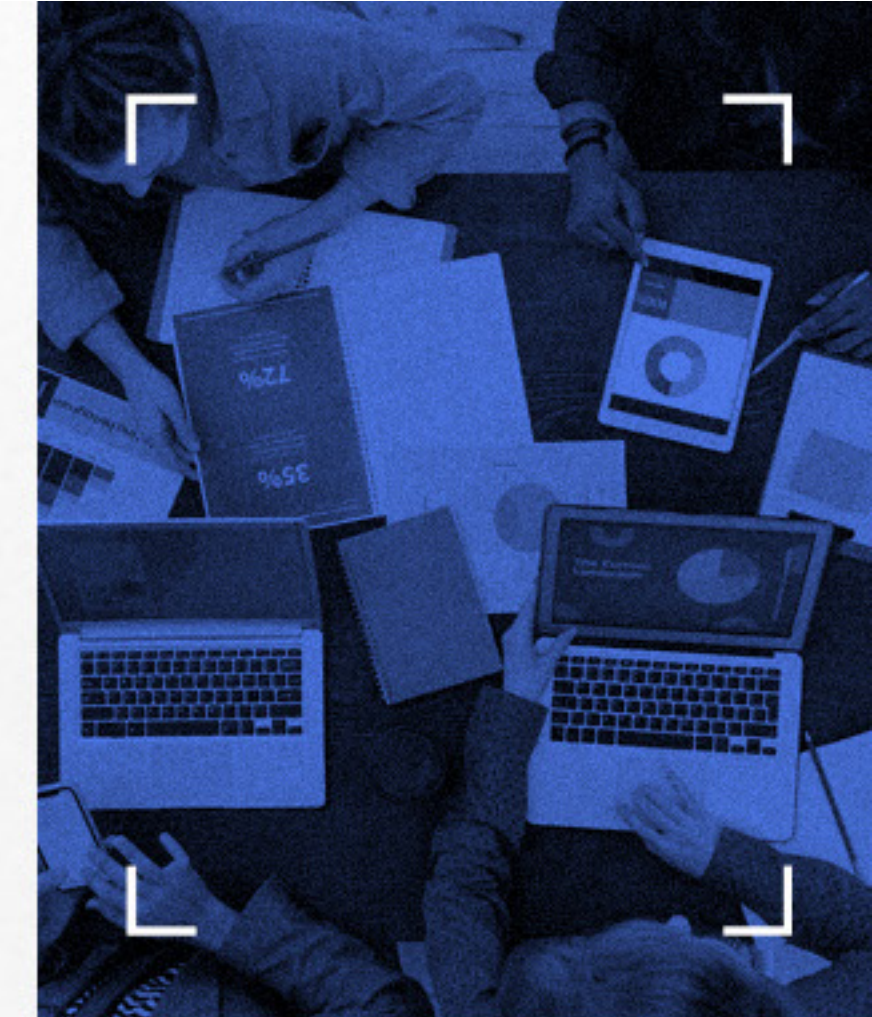
Thank you, Condors, for making this year so special. You are the reason we do what we do.

Your CSI President
Alex Oestreicher



Meet the Board of Directors

CSI's Board of Directors continues to be made up of dedicated student leaders from across the Conestoga College community who are driven to create meaningful change. The Board of Directors play an important role in guiding CSI's strategic direction and ensuring that every decision supports our mission to enhance the student experience, both now and for future Condors.



Alex Oestreicher
CSI PRESIDENT



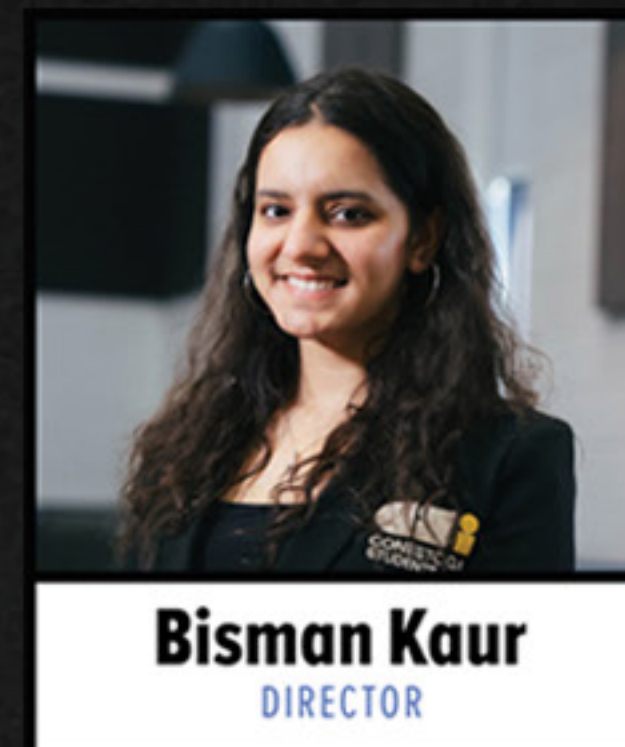
Rajveer Singh
VICE PRESIDENT



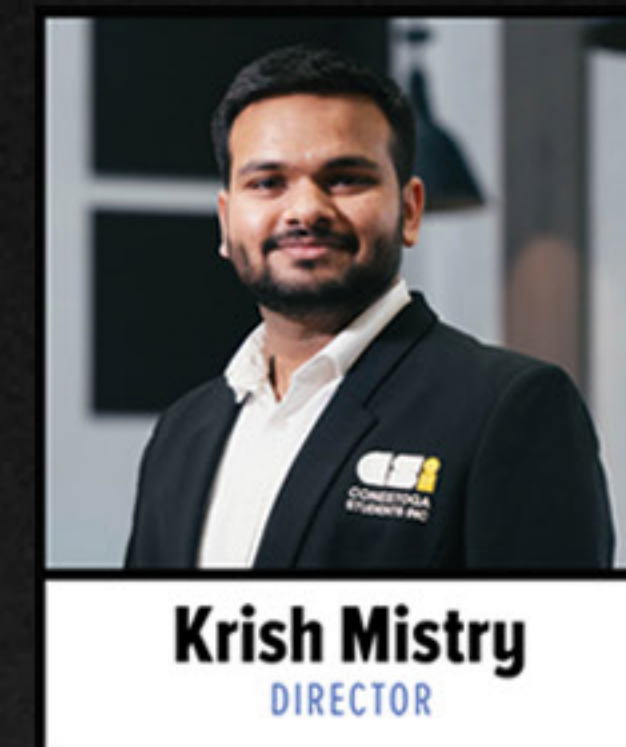
Shubham Savaliya
ASSOCIATE VICE PRESIDENT (INTERNAL)



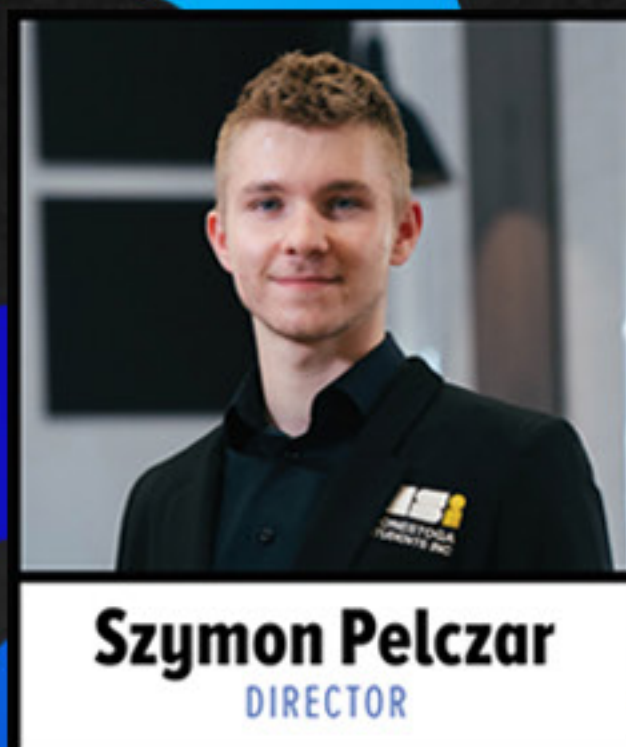
Kimberly Brown
DIRECTOR



Bisman Kaur
DIRECTOR



Krish Mistry
DIRECTOR



Szymon Pelczar
DIRECTOR



Hayden Stewart
DIRECTOR



Gopu Surendran
DIRECTOR



Brandi-Rae Tibishkogijig
INDIGENOUS DIRECTOR



Diana Mutoni
DIRECTOR

CSI KEY STUDENT EXPERIENCE

Focusing Forward on Student Life

CSI remains committed to enhancing the student experience for our diverse student community. As we continue focusing forward, we are proud to share a few key highlights from CSI's contributions throughout the 2024-2025 academic year:

- **\$1,682,000.00** invested in student staff employment
- **295,724** visits to CSI Service Hubs
- **494** students supported through the academic appeals process
- **41,929** riders on the CSI shuttles
- **\$32,750.00** distributed in Emergency Support Funding



CSI EMPLOYMENT

Focusing Forward Through Student Employment

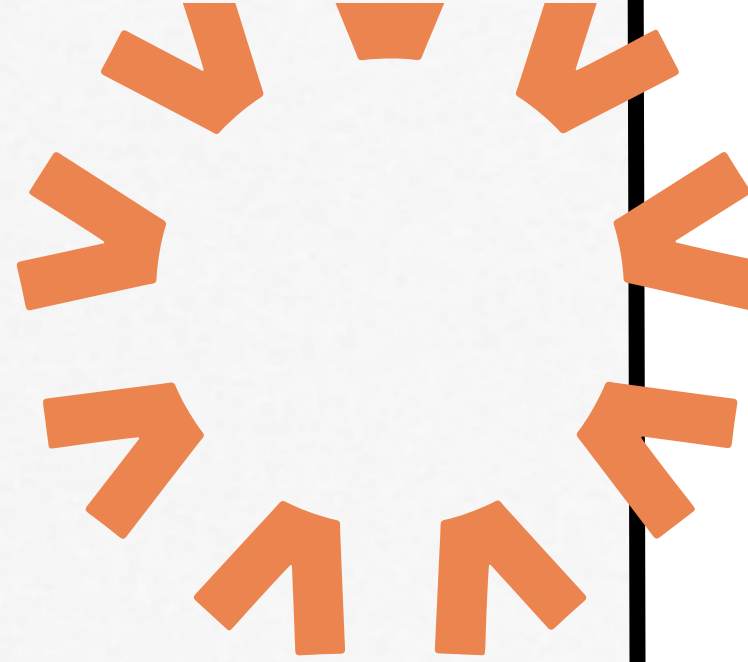
CSI's student employment opportunities are designed to prepare students for what comes next, both during their time at Conestoga and in their future careers. These roles provide meaningful ways to grow professionally, build financial stability, and strengthen personal well-being. By developing practical skills in a supportive environment, student employees gain the confidence and experience needed to take the next step forward.



| STUDENT POSITIONS | # POSITIONS SPRING 2024 | # POSITIONS FALL 2024 | # POSITIONS WINTER 2025 | TOTAL SPEND DEPARTMENT/YEAR |
|-----------------------|-------------------------|-----------------------|-------------------------|-----------------------------|
| Advocacy | 2 | 1 | 2 | \$70,000 |
| Marketing | 12 | 14 | 16 | \$320,000 |
| Leadership | 3 | 3 | 4 | \$74,500 |
| Services | 66 | 82 | 66 | \$1,217,500 |
| Total | 83 | 100 | 88 | /// |
| TOTAL SPEND/ SEMESTER | \$587,500 | \$548,000 | \$546,500 | \$1,682,000 |



Focusing Forward with Student Voices



CSI ADVOCACY AT A GLANCE:

- 2,382** Year-End Survey Responses (a 7.4% survey turnout)
- 361** Guelph Transit Referendum Votes (a 22.4% voter turnout)
- 494** students were provided with Academic Appeal information and 247 met with Student Advocates
- 1,182** interactions at Advocacy Awareness Booths

CASA #SECURETHEGRANTS CAMPAIGN

In October 2024, our federal advocacy partner, the Canadian Alliance of Student Associations (CASA), launched the #SecureTheGrants campaign, urging the Canadian government to maintain and permanently set the maximum Canada Student Grant at \$4,200. Originally increased during the pandemic, the grant was set to return to \$3,000, despite the rising cost of tuition and living across the country. The campaign emphasized the importance of continued financial assistance to help students graduate with less debt and keep postsecondary education accessible. Through CASA's campaign efforts and ongoing advocacy, the grant increase was successfully secured for the 2025-2026 academic year.

GET OUT THE VOTE (GOTV) CAMPAIGN

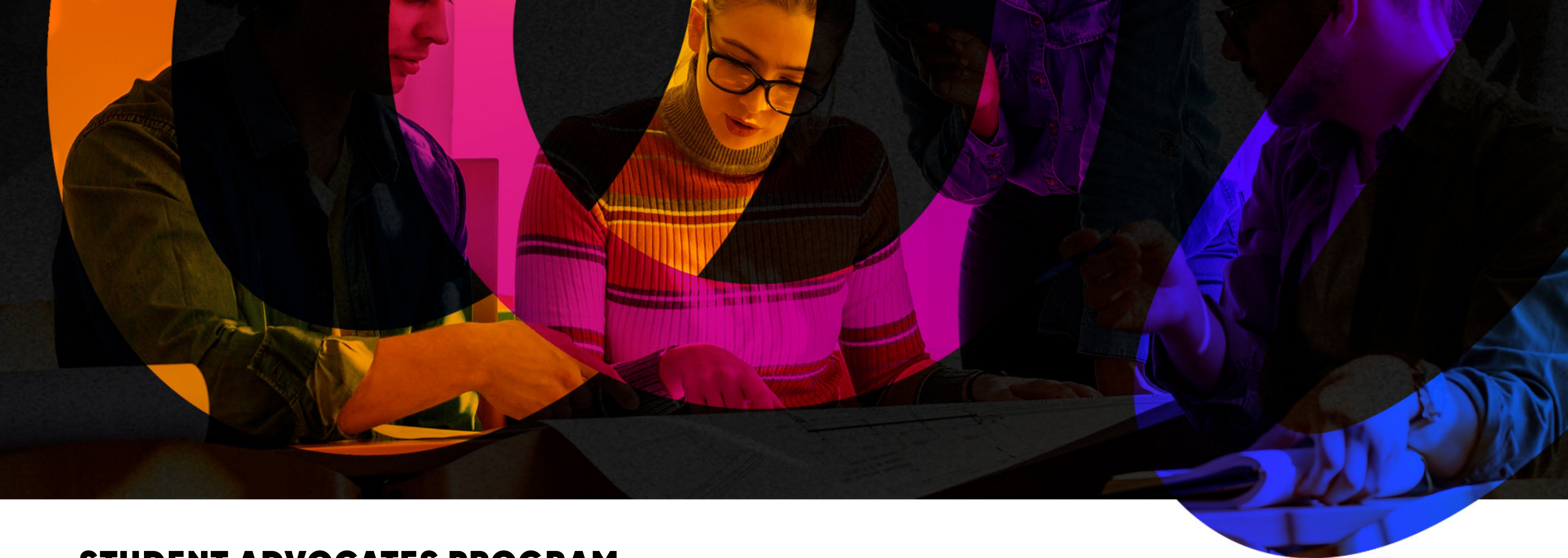
CSI collaborated with many partners to facilitate two Get Out The Vote (GOTV) campaigns for the provincial and federal elections.

Provincial GOTV

- In partnership with OSV, CSI engaged with over 1,500 students about how, where, and when to vote for the 2025 Ontario Provincial Election. The campaign included an All Candidates Debate hosted in partnership with Waterloo Undergraduate Student Association (WUSA), peer-to-peer promotion, and digital engagement.

Federal GOTV

- In partnership with CASA, CSI also engaged students to help them learn how, where, and when to vote for the 2025 Federal Election. The campaign included a pledge to vote campaign, peer-to-peer promotion, and digital engagement.



STUDENT ADVOCATES PROGRAM

The Student Advocate program continued to offer valuable peer-to-peer support to students navigating academic integrity concerns and the academic appeals process.

- **494** students received support with the appeals process and were offered a one-on-one meeting with a student advocate
- **237** one-on-one meetings were held with students and Student Advocates

A core component of the Student Advocate program in providing peer-to-peer support is to help reduce the mental health burden that appeals place upon students. To

measure this impact, students were surveyed after their interaction with a Student Advocate. The results reflected a positive shift in emotional well-being:

- **33%** reduction in feelings of stress or anxiety related to their appeal
- **45%** increase in feelings of being prepared for an appeal
- **36%** increase in feelings of optimism toward an appeal

As of April 2025, the program transitioned into an online self-serve resource hub to help students independently understand and participate in the appeal process.

INDIGENEITY AT CSI

Annual Tradeshow Pow Wow

For this year's Annual Traditional Pow Wow, CSI contributed in the following ways:

- Hosted a candy toss for the tiny tots
- Provided various swag items
- Supplied volunteers to help direct traffic and assist with dancer and singer registration

Ribbon Skirt Workshop

CSI contributed to this year's Ribbon Skirt Workshop in the following ways:

- Invited a talented seamstress known for creating regalia for prominent Pow Wow dancers across Turtle Island to facilitate a ribbon skirt workshop
- Provided students with teachings on the significance and origins of ribbon skirts
- Offered hands-on learning in basic sewing techniques and the materials needed to make a ribbon skirt

Red Dress Day

CSI partnered with Be-Da-Bin Gamik to support this year's Red Dress Day. This year's turnout was strong, with many students and staff from various departments showing their support. CSI contributed in the following ways:

- Covered the costs for the catered meal
- Supplied red dresses and hangers for displays across campuses and departments
- Promoted the event through advertising
- Provided on-site tech support



HOUSING

Access to safe, affordable, and accessible housing remains a top priority for CSI. Over the past year, CSI has worked closely with municipal governments and campus partners to advocated for improved rental conditions, expanded licensing, and long-term solutions that benefit Conestoga students across all campuses.

City of Kitchener

- CSI engaged with Kitchener City staff and Council to support expanding rental licensing for lodging homes (homes with five or more individuals sharing a kitchen and common spaces). CSI also emphasized the need to ensure that rental licensing programs cover all types of rental units. As a result, lodging home licensing was expanded city-wide, improving rental safety across Kitchener.
- CSI advocated in favour of implementing Inclusionary Zoning, a requirement for affordable housing to be built in new developments located near major transit. However, implementation has been postponed to ensure that implementation happens across Kitchener, Waterloo, and Cambridge simultaneously.

City of Waterloo

- CSI also advocated for Inclusionary Zoning in Waterloo, however, like Kitchener, implementation has been postponed to align efforts regionally.
- CSI provided feedback to the City of Waterloo as they revise their rental license program to include apartment buildings and condominiums, an important step toward ensuring safer housing for students in all types of rental properties.

City of Brantford

- CSI successfully advocated for the public release of the city's previously approved RentSafe program and related resources for students and citizens to access. These were made available in April 2025, improving access to important information about student tenant rights and rental safety.

Town of Milton

- CSI advocated in favour of allowing Additional Residential Units (ARUs), such as basement apartments and backyard homes, in Milton's urban areas. CSI also supported an ARU registry pilot project to help ensure these units meet safety standards and are properly regulated.

Conestoga College

- To improve the student housing experience directly, Places4Students, an off-campus housing listing service, launched a new, student-focused website with a better user experience. CSI also continues to collaborate with Conestoga's dedicated housing staff to support students and new housing opportunities that are safe, affordable, accessible.

AFFORDABLE & EQUITABLE TRANSIT

Guelph Transit Referendum

In October 2024, 361 students voted 89% in favour of a mandatory universal transit pass at campuses located in Guelph to reduce the cost of Guelph Transit by \$126 per term. As of September 1, 2025, all full-time students registered at a Guelph campus will have a U-Pass included in their tuition fees, making transit more affordable and equitable for students.

Local Transit Improvements

Throughout the last year, CSI advocated for many improvements to local transit routes across all campuses, with some major commitments and improvements made, including:

GUELPH TRANSIT CONESTOGA EXPRESS BUS

- CSI, Conestoga and Guelph Transit have collaboratively worked together to apply for funding to launch a Conestoga Express Bus Route from Guelph Central Station to the Conestoga Guelph campus on Speedvale to help make trips to campus faster and more efficient.

- If the funding is approved, the route will begin in September 2025 with the U-Pass. If not, CSI will continue to work with partners to advocate for this route in the future.

GRT BUSINESS PLAN

- CSI was an active contributor to the development of GRT's new 2025 Business Plan to help make transit more convenient and efficient for students. CSI provided feedback on the need for more frequent service and consistent schedules, overnight service, new coverage areas, and more.
- Learn more about the future plans in GRT's Business Plan here: [**GRT Business Plan - Grand River Transit**](#).

REUTER CAMPUS

- Since the introduction of GRT service to the Reuter campus, there has not been a safe sidewalk along Reuter drive. Through CSI's advocacy to GRT and working with the City of Cambridge, a bus shelter was installed at the corner of Cherry Blossom and Reuter Drive with a new sidewalk installed along Reuter Drive to the campus to make it easier to use GRT all year round.





BRANTFORD TRANSIT

- CSI participated in Brantford Transit's system redesign consultations, sharing student feedback including the need for more frequent service, later evening and weekend service, expanded coverage areas and new routes, and more. This resulted in many positive changes that will be implemented in phases starting September 2025.
- Learn more about the future changes here: [Brantford City Council endorses next steps for Brantford Transit network redesign - City of Brantford](#)

BRANTFORD TRANSIT U-PASS RENEGOTIATION

- Through negotiations with Brantford Transit, CSI secured a new 3-year agreement capping annual U-Pass price increases at under 3% until April 2028, helping maintain one of the most affordable U-Passes in the country.

MILTON TRANSIT

- CSI actively contributed to the development of Milton's 5-Year Plan to improve Milton Transit services, by sharing student feedback on the need for more frequent service, introduction and expansion of evening and weekend service, broader coverage areas, and more. As a result, Milton Transit committed to expanding service on weekdays to 10:30pm in September 2025, adding Sunday service from 7am to 7pm, and more in the years to follow.
- Learn more about the future changes here: [Milton Transit Five-Year Service Plan - Town of Milton](#)





IMPROVING THE ACADEMIC APPEALS POLICY AND PROCESS

In 2021, CSI published the report Building and Strengthening the Academic Appeal Environment, outlining key recommendations to improve Conestoga's Academic Appeal Policy and Procedure. Since then, CSI has worked closely with the Registrar's Office to advocate for and support the implementation of these recommendations. As of April 30, 2025, all 17 recommendations were explored with 16 being implemented. Notable improvements include:

- Eliminating the minimum grade weight for an appeal
- Providing clear resolutions that can be expected from the process
- Establishing specific criteria to file an appeal
- Increasing awareness and education about the appeal process

The updated Academic Appeal Policy and Procedure came into effect on May 1, 2025, and can be found under the College's academic policies here: [Policies | Conestoga College](#).

2024 CSI YEAR-END SURVEY

CSI's Year-End Survey received over **2,300 responses from students**, with a **7.4% student turnout!**

This year's introduced a new model in which service areas are assessed on a three-year cycle. Each year, only select service areas or priority topics will be surveyed to allow for deeper, more focused insights. The 2024 survey also included demographic questions to better understand how student experiences may vary based on factors such as domestic or international status, gender, dis/ability, and more.

CSI gave out \$10,000 in prizes to students, including a grand prize of free tuition!

> [Want to learn more about what we found out?](#)
[CHECK OUT our highlights](#)

ADVOCACY PARTNERSHIPS

Canadian Alliance of Student Associations

CSI's federal advocacy partner, the Canadian Alliance of Student Associations (CASA), successfully accomplished:

- The extension of the Canada Student Grant funding to maintain it at \$4,200
- A \$500 million investment in mental health support
- Introduction of federal loan support for building more student residences
- An extension of funding levels for the Post-Secondary Student Support Program (PSSSP)
- Funding for the Student Work Placement Program to support student employment opportunities
- Contributed to 14 different government consultation processes

➤ [CLICK HERE to learn more about CASA's ongoing advocacy work.](#)



Ontario Student Voices

Ontario Student Voices (OSV) is an advocacy organization focused on engaging college and polytechnic students from across Ontario to connect, develop and refine research-driven policy and amplify student voices through advocacy at the provincial level. In the last year, OSV made significant strides in advancing student priorities through the following accomplishments:

- Held 45 meetings with Members of Provincial Parliament (MPPS) and 8 meetings with Staff in the Ministry of Colleges and Universities
- Built strong postsecondary advocacy relationships with Colleges Ontario, Council of Ontario Universities, the College Student Alliance, the Ontario Undergraduate Student Alliance, and more
- Participated in the 2025 Ontario Budget process with a written submission and a presentation to the Minister of Finance from CSI's Vice-President, Alex Oestreicher
- Collaborated with other advocacy organizations on issues such as increasing student employment opportunities, eliminating food insecurity, improving mental health, and more

➤ [CLICK HERE to learn more about OSV's ongoing advocacy work.](#)

CSI HOSPITALITY

Focusing Forward on Food Services

In Fall 2024, CSI's Marketing Team introduced a new social media strategy to streamline communications across our food service locations. This integrated approach brought all CSI food offerings together under one unified brand identity: @FoodsOfCSI. The new identity helped students easily locate CSI-operated food services on their home campus, while also introducing them to food communities at other campuses. To support the launch, CSI rolled out on-campus promotions at Doon, Reuter, and Milton which included:

- Free French fries
- Branded collateral such as t-shirts and fry containers
- Updated posters at all food service outlets
- New branded tumblers, launched in Winter 2025

As a result, we saw an increase of **1,000 new followers** on @FoodsOfCSI's Instagram account within the first two months of the rebrand.



Focusing Forward Through Connection and Community

Over the past year, Campus Life Services has seen strong engagement across all service categories. From essential service support to recreational and academic lending resources, each area demonstrated growth, consistency, and value to our student communities.



CAMPUS SERVICES

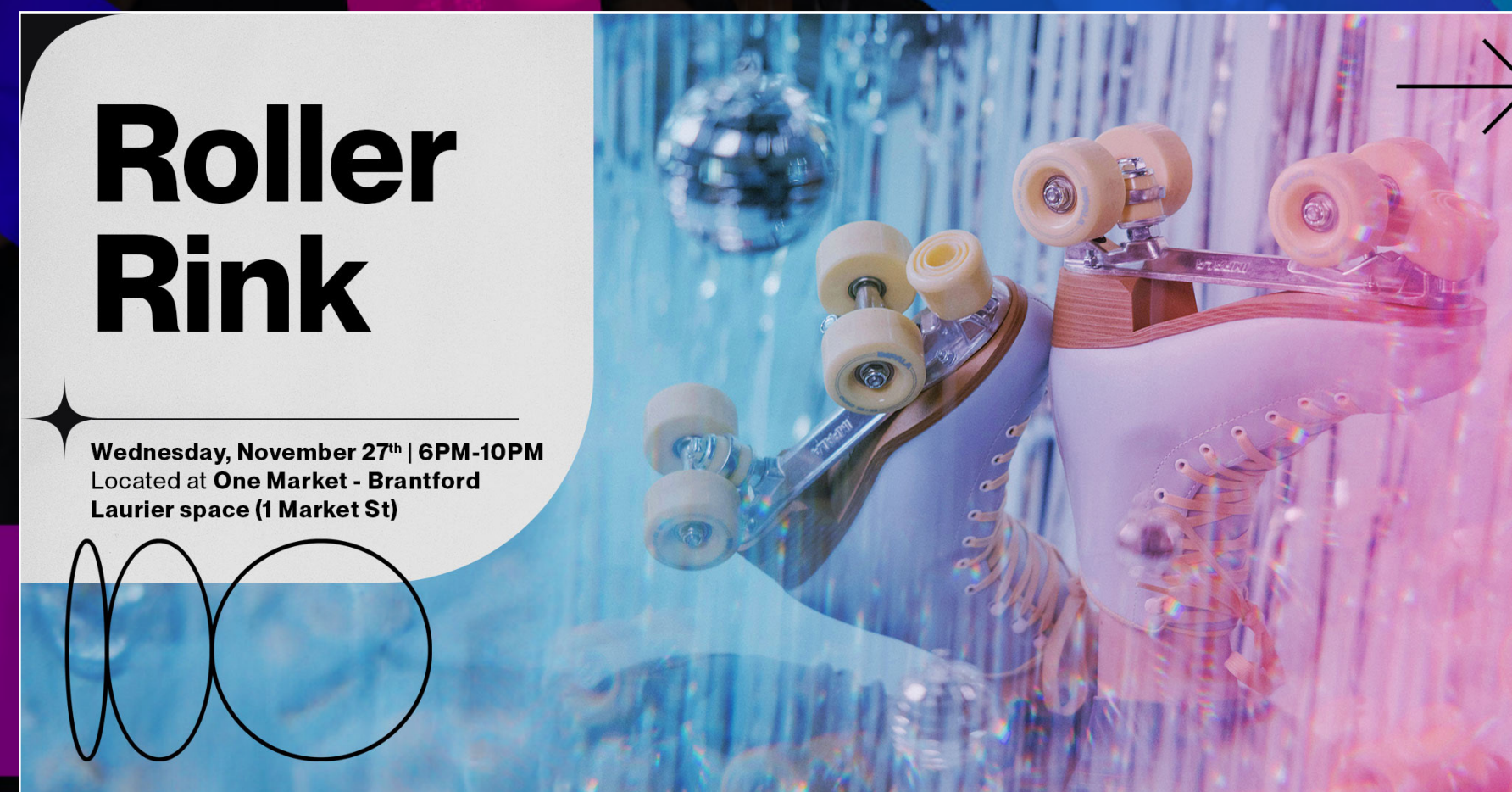
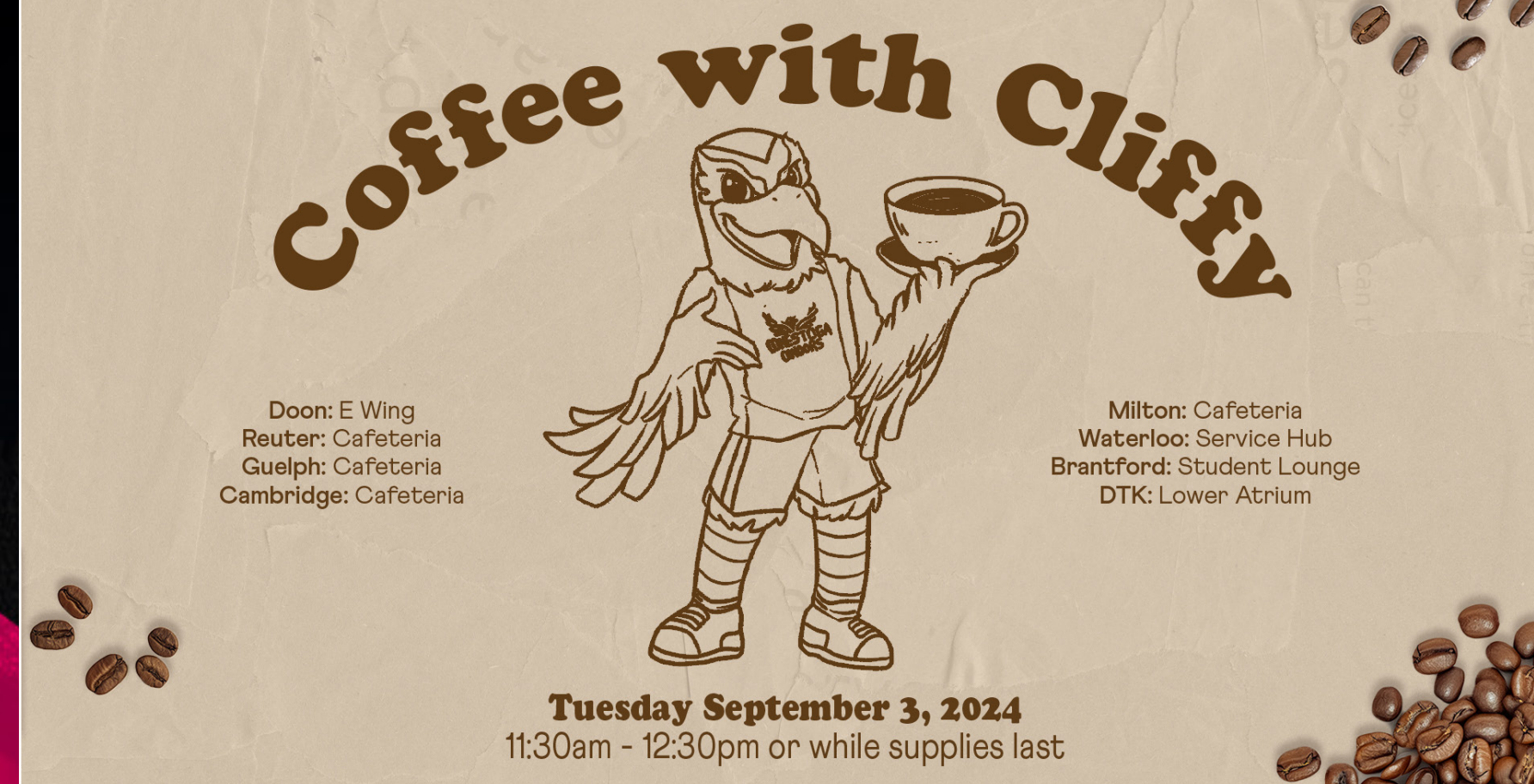
Whether you are looking for something fun to do between classes, have a quick question, or need a last-minute supply to finish a project, CSI is here for you! In the last year, we:

- Supported 3,080 students via online Zen Desk chats
- Connected with 295,724 students in-person at our Service Hubs
- Rented out gaming consoles 38,727 times to students
- Helped 3,225 students borrow supplies through our Lend program

EVENTS & WORKSHOPS

Events and workshops are a great way to meet new people, create new memories, and gain new experiences to look fondly back on. We take time to carefully curate weekly events that foster a sense of community and encourage students to get involved. We offer a variety of events that balance education and entertainment, and this year, we are astounded by our achievements:

- The 2024/2025 academic year encompassed a total of 884 CSI events across all campuses
- CSI saw a total of 59,891 students walk through our event doors
- We were honoured to have 5 Juno nominated artists join our stages this year: *Connor Price, Haviah Mighty, Reve, Omega Mighty, and 4 Korner*s!



EVENT HIGHLIGHTS

This year, CSI brought energy and excitement to every campus:

- Jungle Dance at Brantford campus welcomed 83 students, while Out of This World Dance at Guelph campus brought 221 students together for a lively night on the dancefloor
- Campfire Night at Guelph campus brought 75 students together to roast hotdogs and make s'mores
- Outdoor Movie Night at Cambridge campus saw 64 students cozy up with their own blankets and chairs under the stars and enjoy a film
- Roller Rink in Brantford, hosted in partnership with Laurier, brought nostalgic fun for students
- Wrestling Night at Reuter campus attracted 350 students, and became one of the most talked about events of the year

Welcome Week

Welcome Week was focused on creating a positive first impression and fostering early connections with students. Key programming included:

- Coffee with Cliffy at all right campuses each semester, providing a warm welcome, information on CSI services, an engaging photo opportunity with our mascot, and of course coffee!
- A campus-wide Scavenger Hunt, which brought students together with creative challenges and prizes including headphones, kitchen appliances, and other student-friendly essentials.

Micro Campus Engagement

To ensure inclusive experiences for students at smaller and remote locations, CSI provided consistent and meaningful engagement through visits each semester to campuses such as Brantford Aviation, University Gate, Riverside Glen and Ingersoll. Programming included:

- Coffee with Cliffy
- Live Music and Welcome Kit distribution
- Themed events including food giveaways, games, and interactive workshops



Cultural Celebrations

CSI celebrated the rich cultural diversity of the student body through thoughtfully curated events aimed at education, awareness, and inclusion:

FALL SEMESTER HIGHLIGHTS:

- Oktoberfest, featuring mascots and a ceremonial keg tapping
- Dia de los Muertos, hosted in collaboration with the Latin Club and featuring a live mariachi band, attracted 76 students

WINTER SEMESTER HIGHLIGHTS:

- Lunar New Year, with lion dancers and drone fireworks, drew 149 students
- International Women's Day High Tea, spotlighting local women speakers, engaged 52 students

ADDITIONAL CULTURAL EVENTS:

- Diwali and Holi celebrations each welcomed over 1,000 students
- Indigenous Music Festival at Victoria Park featured a full day of performances and vendor activations
- A concert by Snotty Nose Rez Kids received overwhelmingly positive feedback from CSI's Indigenous department
- The Diversity Comedy Show brought together trans, disabled, and culturally diverse comedians, creating a space for shared laughter and learning
- Afro Contemporary Movement and Black Excellence Celebration highlighted student talent and sparked future programming such as Afro Karaoke





Wellness Programming

Student wellness remained a key priority, with initiatives that integrated education and entertainment:

- Sex Toy Bingo at Downtown Kitchener campus, hosted by Alicia Fisher, engaged 90 students in a safe, inclusive conversation sexual health
- Health and Wellness Week featured outdoor tubing at Chicopee that 64 students attended, and a sustainable meal prep jar party that 30 students attended
- Laura Jane Grace headlined a sexual health and awareness event

Kick Off Fests

Kick Off Fest experienced significant growth across all terms:

- In Spring 2024, the event welcomed 1,000 students
- In Fall 2024, the festival expanded to two full days, introducing inflatables and rides
- In Winter 2025, the Resource Fair took over the entire Rec Centre at Doon campus, vendor participants increased from 15 to 22, and the festival was headlined by popular artist Lu Kala

Social Programming

Themed nights offered high-impact social experiences and continued to build partnerships and inclusive programming:

- Pride Kick Off Celebration
- Twisted Tea Patio Party
- Captain Morgan Caribana Beach Party, which increased visibility within the African, Black, and Caribbean (ABC) community and inspired future collaborations
- Cowbell Country Pub, which introduced a mechanical bull and strengthened relationships with Cowbell brewery
- Conestoga's Got Talent, which culminated in a national finale in Ottawa following a highly engaged preliminary round on campus
- Hip Hop Dancehall Night, delivered in partnership with the ABC community
- Après Ski Neon Party, which featured both a live band and DJ

End-of-Semester Celebrations

CSI marked the end of each term with large celebration events:

- Fall 2024 Semester End at Maxwells featured a 1920s speakeasy theme, completed with burlesque performances and champagne towers
- Tapestry Hall's Semester End event drew nearly 500 students for an evening of entertainment

LEADERSHIP

Leadership Workshops

CSI delivered a diverse lineup of leadership workshops across the academic year, designed to equip students with practical skills for personal growth, career readiness, and leadership development.

- A total of 12 workshops were hosted across campuses including Doon, Waterloo, Downtown Kitchener, and Brantford, engaging over 500 students.
- Topics ranged from hands-on sessions led by expert facilitators to keynote presentations, with Co-Curricular Record (CCR) recognition awarded where applicable.

A notable highlight was the 10th editions of CSI's Leadership Workshop, which celebrated a decade of student development programming. This milestone event brought together students from various programs and campuses for interactive activities, insightful discussions, and networking opportunities.

Students demonstrated strong engagement throughout the workshop, asking thoughtful questions, actively participating in group discussions, and connecting with guest speakers for continued learning.

These workshops fostered peer connections, encouraged ongoing conversations, and served as a platform to grow as leaders both within the Conestoga community and beyond.

CSI Clubs

CSI's student clubs program continues to empower students to build communities based on shared academic, cultural, and personal interests. In 2024-2025, CSI supported a total of 105 active clubs across three key categories:

- Program-Based Clubs
- Hobby and Interest-Based Clubs
- Cultural and Faith-Based Clubs

Club Activity Highlights:

- 33 clubs active in Spring, 41 in Fall, and 31 in Winter
- 2,153 students participated in clubs throughout the year
- Clubs organized 63 campus-wide events, 126 member-only gatherings, and 113 internal planning meetings

Clubs also contributed to major CSI events, including performances during Festival of Lights, Kick-Off Fest, and Colour Party, and engaged with the broader student population through Club Showcase events.

CSI Societies

The year of 2024-2025 saw steady growth in our societies program. We continued to support three societies and formalized a new Computer Science Society this year. Currently, CSI supports four active societies:

- CES (Conestoga Engineering Society)
- HIAC (Health Information Association of Conestoga)
- Nursing
- Computer Science Society

CSI SERVICES

Focusing Forward on Student Supports

CSI's service initiatives continue to support the essential aspects of student life, fostering a sense of stability, purpose, and well-being. Whether it's through expanded wellness services, accessible transportation, or financial support, our team remains committed to helping students stay healthy, supported, and set up for success.



Wellness

From expanding service hours to improving access across multiple platforms, this year's work reflects CSI's commitment to making wellness accessible, student-centred, and adaptive.

From May 2024 – April 2025 our Wellness team supported:

- **70,156** student inquiries
- **351** Massage Therapy appointments
- **805** Physiotherapy appointments
- **467** Chiropractic appointments

Virtual Wellness Office

A major milestone this year was the expansion of our virtual and in-person wellness support. The Virtual Wellness Office launched in Spring 2024 with just 2 hours of service daily and grew to 12 hours a day (8AM – 8PM) by Winter 2025, a 500% increase. In-person office hours also rose from 35 to 60 per week, a 71% boost in on-campus availability. These enhancements made wellness service more accessible across time zones, schedules, and campuses. Support extended beyond appointments, with student inquiries handled through email, phone, live chat via Zendesk, and Microsoft Teams.

Emergency Support Bursary

Life doesn't always go according to plan, and when unexpected challenges arise, students may sometimes need additional supports. CSI provided \$32,750.00 in Emergency Support Funding to 28 students in the Condor community.



The CSI Shuttle

The CSI Shuttle continues to play a key role in reducing transportation barriers for Conestoga students, faculty, and staff. This year, it provided reliable service across campuses, residences, and other community hubs.

In the last year:

- **41,929 riders** used the Doon, Brantford, and Reuter shuttles
- **43,014 riders** used the Doon Residence Grocery Run service
- **85 Charters** were served

Neuron Mobility

Through CSI's partnership with Neuron Mobility, 326 students have been provided with \$20 promotional codes to try out e-scooters and e-bikes at Waterloo campus.

CSI SOCIAL MEDIA Focusing Forward Through Engagement

Whether we are building community or sharing the latest service updates and activities, the CSI Marketing team is here to keep you connected.

From May 1 – April 31, CSI's Instagram community grew by **9,917 followers** and reached **6,289,160 impressions**!

Our content continues to resonate, reaching **2,164,184 profiles**, and sparking engagement across campus and beyond. Our reels alone were viewed for a combined total of 130 days!



Focusing Forward With Transparency and Purpose

To maintain accountability and transparency with our members, you, the Conestoga student body, CSI undergoes an annual financial audit to ensure we are responsibly managing resources in support of the Condor community.

The 2024-2025 audit was conducted by BDO Canada LLP Chartered Professional Accountants.

> [CLICK HERE to view the Audited Financial Statement.](#)

2024-2025 FINANCIAL OVERVIEW

| | |
|---|-----------------|
| OPERATING REVENUE | \$18,954,288.00 |
| TOTAL REVENUE | \$18,954,288.00 |
| EXPENSES | |
| Student Programming | \$1,092,099.00 |
| Student Career and Development Services | \$455,648.00 |
| Student Spaces and Services Operations | \$9,033,469.00 |
| Academic Support Services | \$1,665,152.00 |
| Shuttle Services | \$741,651.00 |
| Student Advocacy | \$764,092.00 |
| Health and Wellness Support Services | \$1,109,069.00 |
| Total Expenses | \$14,861,180.00 |
| EXCESS REVENUE | \$4,093,180.00 |

CSI COMMUNITY PARTNERSHIPS

Focusing Forward Together

CSI is proud to work with a village of passionate individuals and organizations who help bring our mission to life of strengthening the student experience every step of the way. We extend our deepest thank you to the entire CSI community: our Board of Directors, full-time staff, part-time student team members, Conestoga College, our incredible students, and our valued community partners. Your continued support, energy, and commitment make everything we do possible.



City and Regional Partners

- City of Brantford
- City of Cambridge
- City of Guelph
- City of Kitchener
- City of Waterloo
- Region of Waterloo

Community and Service Partners

- Brantford Food Bank
- Brantford Transit
- Food Bank of Waterloo Region
- Grand River Transit
- Guelph Food Bank
- Guelph Transit
- Milton Transit
- Neuron Mobility
- Places4Students
- Studentcare
- Studio Nostalgia

Food and Beverage Partners

- Baden Coffee Company
- Cowbell Brewing
- Flanagan's
- Pepsi
- Moosehead
- Sysco
- Total Focus Food Brokers
- Unipco
- Waterloo Brewing



Event Partners

- Alisha Fisher
- Angus Audio
- AWE Events
- Big Tree Promotions
- Brand Blvd
- Brass Butterflies
- Crowne Plaza Hotel & Conferences
- Daisy Bloom Bar
- Eardrum Productions
- Encompass Health & Wellness
- Feldman Agency
- Jems For All
- Marble Slab
- Maxwell's Concerts & Events
- Nixit
- Paquin Artists Agency
- Popeyes Supplements
- Quality Produce
- Sage Natural Wellness
- Shine Talent Group
- Side Stage Presents
- Studio Nostalgia
- Talent Bureau
- Track Avenue
- Troy Boy Entertainment



Advocacy Partners


- Canadian Alliance of Student Associations (CASA)
- Councillors, Mayors, MPPs, and MPs from Waterloo Region Brantford, Guelph, and Milton
- Democratic Exchange
- Elections Canada
- Elections Ontario
- Guelph Coalition for Active Transportation (GCAT)
- Legal Education Action Fund
- New Majority
- One Million Neighbours WR
- Ontario Student Voices (OSV)
- Transit Action Alliance of Guelph (TAAG)
- Tri-Cities Transport Action Group (TriTAG)
- Waterloo Region Community Legal Services
- Waterloo Undergraduate Student Association
- Wilfrid Laurier University Students' Association
- YIMBY Waterloo Region

Contact Us

Let's connect! Find us online and on campus.

ONLINE:

 **Email:** csi@conestogac.on.ca

 **Phone:** 519-748-5131

 **Web:** www.conestogastudents.com

 **Social:** @cstudentsinc

ON CAMPUS:

Brantford

50 Wellington Street
Brantford, ON N3T 2L6

Cambridge

850 Fountain Street, *Room A2108*
Cambridge, ON N3H 0A8

Doon

299 Doon Valley Drive, *Room 2A106*
Kitchener, ON N2G 4M4

Downtown Kitchener

49 Frederick Street
Kitchener, ON N2H 6M

Guelph

460 Speedvale Avenue West
Guelph, ON N1H 0A8

Milton

8160 Parkhill Drive
Milton, ON L9T 5V7

Reuter

25 Reuter Drive
Cambridge, ON N3E 1A9

Waterloo

108 University Avenue
Waterloo, ON N2J 2W2

