CONESTOGA STUDENTS INC

2025-2026

ANNUAL REPORT

STUDENT EXPERIENCE IS OUR BUSINESS



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LETTER FROM THE PRESIDENT

Hey Condors,

As we reflect on the past year and look toward the future, I am honoured to step into the role of CSI President at a time when we are focused on building what's next for students at Conestoga.

The student experience is always evolving, and so is CSI. Every program launched, service delivered, event hosted, and conversation shared is part of a larger commitment to creating a campus community where students feel supported, empowered, and connected. This work would not be possible without the voices, ideas, and involvement of our students.

This year, CSI continued building on that commitment by supporting students through meaningful programs, services, and advocacy initiatives designed to meet the changing needs of our community. From student employment opportunities and wellness supports to clubs, events, and food services, CSI remained focused on delivering experiences that make a real impact on students' everyday lives.

Over the course of the year, CSI supported 77,371 student visits through our Service Hubs, invested $904,593.97 in student employment opportunities, and engaged students through programs and services across all campuses. Student life continued to thrive through numerous events, 87 active clubs and societies, and countless opportunities for students to connect, celebrate, and find community.

As we move forward into the 2026-2027 academic year, I am excited to work alongside the Board of Directors, CSI staff, student leaders, and our broader campus community to continue strengthening and reimagining what student life can be. The future of CSI is not built by one person or one team, it is built together, by students, for students.

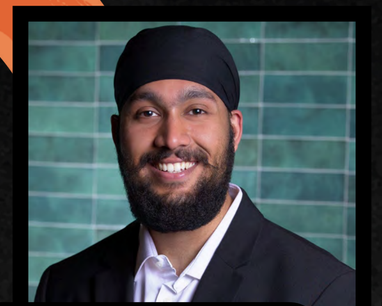
To every student who attended an event, joined a club, used a service, shared feedback, worked with CSI, or simply found connection within our community — thank you. Your energy, resilience, and engagement are what drive us forward.

There is so much ahead, and I am excited for what we will continue to build together.

Your CSI President
Rajveer Singh

MEET THE BOARD OF DIRECTORS

CSI's Board of Directors continues to be made up of dedicated student leaders from across the Conestoga College community who are driven to create meaningful change. The Board of Directors plays an important role in guiding CSI's strategic decision and ensuring that every decision supports our mission to enhance the student experience, both now and for future Condors.



Rajveer Singh
PRESIDENT



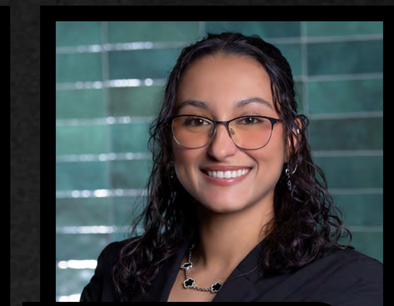
Bisman Kaur
VICE PRESIDENT



Hayden Stewart
ASSOCIATE VICE PRESIDENT



Kimberly Brown
CSI DIRECTOR



Jadah Guerra-Kokyrtsa
CSI DIRECTOR



Giyazlahi Olamide Olaywola
CSI DIRECTOR



Om Patel
CSI DIRECTOR



Sarah Hallgren
CSI DIRECTOR



Shubham Savaliya
CSI DIRECTOR



Ibukunoluwa Adedoyin Alaba
CSI DIRECTOR



Krystle McGuire
CSI INDIGENOUS DIRECTOR

CSI STUDENT EXPERIENCE

CSI remained committed to enhancing the student experience for our diverse student community. Throughout the 2025–2026 academic year, CSI delivered a range of initiatives and contributions that supported students across the Conestoga College community:

- **$904,593.97** invested in student staff employment
- **77,371** visits to CSI Service Hubs
- **9,460** fresh produce bags distributed through the Affordable Produce Market
- **679** students supported through our Emergency Pantry Program



CSI STUDENT EXPERIENCE

CSI's student employment opportunities are designed to support students in building meaningful, hands-on experience that prepares them for success both during their time at Conestoga and in their future careers. These roles provide practical opportunities to develop professional skills, strengthen financial stability, and support overall well-being.

Through a supportive environment, student employees are able to gain real-world experience, build confidence, and enhance transferable skills that contribute to their academic journey and long-term career readiness.



STUDENT POSITIONS	# POSITIONS SPRING 2025	# POSITIONS FALL 2025	# POSITIONS WINTER 2026	TOTAL SPENT DEPARTMENT/YEAR
BOD & Admin	2	2	2	$35,380.46
Marketing	9	7	6	$178,623.81
Student Experience	0	3	7	$166,253.81
Member Support	48	42	44	$524,336.16
Total	**59**	**54**	**59**	///
TOTAL SPEND/ SEMESTER	$348,744.10	$329,166.83	$226,683.04	$904,593.97

CSI ADVOCACY

2025 YEAR-END SURVEY

CSI's Year-End Survey received over 1,800 responses, with a 7.3% student turnout!

The survey explored key areas including SNAP, Food Services, Food Security, CSI Awareness and Communications, Transparency and Accountability, the Priority Process, and overall student feedback. To encourage participation, CSI offered $7,500 in prizes to students who completed the survey.



Advocacy Priority Setting Process

CSI introduced a new Advocacy Priority Setting Process to ensure its advocacy efforts are informed by student feedback and focused on the issues that matter most to students. Developed collaboratively by the CSI Advocacy Department and internal Advocacy Committee, the framework establishes multi-year advocacy priorities supported by ongoing student consultation and annual review.

The process created a more strategic and student-centred approach to advocacy by using survey results, consultations, and other forms of student feedback to identify key concerns and emerging needs. These insights helped guide the development of advocacy priorities and informed the actions CSI took on behalf of students.

By establishing a structured approach to advocacy planning, CSI strengthened its ability to respond to student needs, measure progress, and drive meaningful change. Most importantly, the framework ensured that student voices remained at the centre of CSI's advocacy efforts and decision-making.



KNOW YOUR RIGHTS

CSI launched the Know Your Rights advocacy campaign to educate students on their housing, employment, and academic rights. Through themed monthly awareness initiatives, campus outreach booths, and collaboration with Alumo's Legal Protection Program, CSI connected over 71,000 students with resources and support to help them navigate common challenges.

MUNICIPAL-LEVEL ADVOCACY

CSI advanced student priorities at the municipal level, with a focus on housing and transit affordability across its communities.

Key updates included progress on rental licensing expansion in Waterloo, continued negotiation of U-Pass agreements in Guelph and Brantford, and the securing of a discounted student transit pass in Stratford.

CSI also maintained active engagement in Town and Gown committees across Brantford, Kitchener, and Waterloo, with participation in Guelph scheduled for Winter 2026. These committees provided an important forum for collaboration between students, municipalities, and institutional partners on issues impacting the student experience.

COLLEGE-LEVEL ADVOCACY

Throughout the year, CSI advocated for students on a range of college-wide issues, working to ensure student concerns were heard and addressed through institutional decision-making processes.

Key advocacy efforts included addressing concerns related to:

- Tuition fairness during placement semesters
- Academic appeal supports
- Student access to lab facilities
- Campus climate and HVAC conditions
- The availability of multi-faith spaces across campuses

CSI also represented student interests through participation on institutional committees, including:

- ACASA
- The Fees Committee
- The Indigenous Education Council

Through these committees, CSI provided student perspectives on program development, fee structures, and services that support student success and well-being.

In May 2025, CSI concluded its peer-to-peer Academic Appeal Support Service and transitioned to a new online Academic Appeals Resource Hub. The updated platform ensures students continue to have access to guidance, resources, and information when navigating the academic appeals process.

During the Fall 2025 Support Staff Strike, CSI gathered and elevated student feedback to ensure student experiences and concerns were represented in post-strike discussions with both the College and the Union.

CSI also advanced Indigenous advocacy initiatives by identifying emerging issues affecting Indigenous students and strengthening relationships with Indigenous Services to support ongoing collaboration and future advocacy efforts.



ADVOCACY PARTNERSHIPS

Canadian Alliance of Student Associations

As a member of the Canadian Alliance of Student Associations (CASA), CSI contributed to national advocacy efforts that amplify student voices and influence federal policy. Throughout the year, CSI participated in national conferences, policy development, consultations, and advocacy discussions focused on issues affecting post-secondary students across Canada.

Through its involvement with CASA, CSI supported advocacy efforts that contributed to key national priorities, including the expansion of the Student Work Placement Program and increased attention to student housing, immigration, and affordability challenges facing students.

Looking ahead, CSI will continue to engage with CASA initiatives, including the upcoming “CASA On the Road” campus engagement campaign, which aims to strengthen connections between student associations and the students they represent.

For 2025–2026, CASA’s advocacy priorities include:

- Student Financial Aid
- Student Employment
- Student Housing
- Student Research
- International Students
- Food Insecurity
- Student Health and Wellness

Through its partnership with CASA, CSI ensures that Conestoga students have a voice not only at the college level but also in national l conversations that shape the future of post-secondary education in Canada.



Ontario Student Voices

CSI continued its engagement with Ontario Student Voices (OSV), contributing to provincial-level advocacy efforts that represent student interests across Ontario. In 2025–2026, CSI’s Vice President, Rajveer Singh, was elected Chair of OSV, strengthening CSI’s leadership role within the provincial student advocacy landscape.

Throughout the year, OSV advanced advocacy priorities focused on food insecurity, institutional funding, OSAP and tuition, work-integrated learning, and student health and wellness. CSI supported these priorities through participation in consultations, policy development, and collaborative advocacy initiatives.

CSI also contributed to OSV’s response to Bill 33, raising concerns related to student fees, admissions processes, and transparency in post-secondary governance.

In addition, OSV launched an annual survey of member and non-member institutions in partnership with Academica to better understand key issues affecting students across the province. The 2025–2026 survey focused on student mental health and affordability and was distributed at Conestoga from November 27 to December 5, receiving just over 800 responses.

These efforts ensure that Conestoga students are represented in provincial advocacy discussions that directly impact access, affordability, and the overall student experience.

CSI HOSPITALITY

Throughout the last year, CSI's Food Services implemented a series of targeted promotional initiatives designed to enhance value, increase engagement with on-campus food offerings, and support affordability for students.

THE VENUE

At the Venue, Fall 2025 programming introduced Daily Deal Discount Days featuring subsidized menu items from the daily deal selection to encourage exploration of offerings and improve accessibility. The initiative saw strong engagement, with 324 daily deal meals purchased between November 24 and December 5, 2025. In Winter 2026, a $5 burger promotion was introduced from March 16 to March 20, 2026, resulting in 277 burgers sold during the promotional period.

THE REUTER MARKET

At The Reuter Market, students received a complimentary Rockstar Energy drink with a minimum $10 purchase during both the Fall and Winter terms. The Fall promotion ran from November 24 to December 5, 2025, resulting in over 649 energy drinks distributed, while the Winter return of the promotion from March 16 to March 20, 2026, saw over 549 energy drinks given out due to strong prior engagement.







CSI CAMPUS LIFE

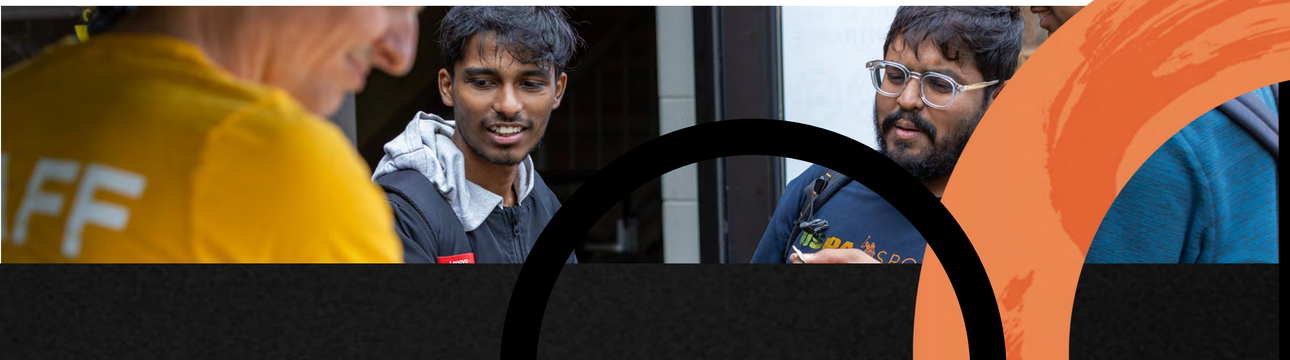
Throughout the 2025–2026 academic year, Campus Life Services saw strong engagement across all service areas. Inquiry volumes and physical foot traffic remained steady, reflecting students' continued reliance on accessible, student-centred support and services across all CSI campuses.

CAMPUS SERVICES

Whether students were looking for something to do between classes, needed support with a quick question, or were accessing essential services on campus, CSI remained committed to providing accessible, student-centred support and services throughout the academic year.

In the last year, we:

- Supported **67,296** student inquiries across all campuses
- Connected with **77,371** students at our Service Hubs
- Had **26,274** students enjoy our Gaming lounges
- Heard from staff who frequently reported gaining valuable interpersonal, problem-solving, and leadership skills through their roles



ONE STAFF MEMBER SHARED:

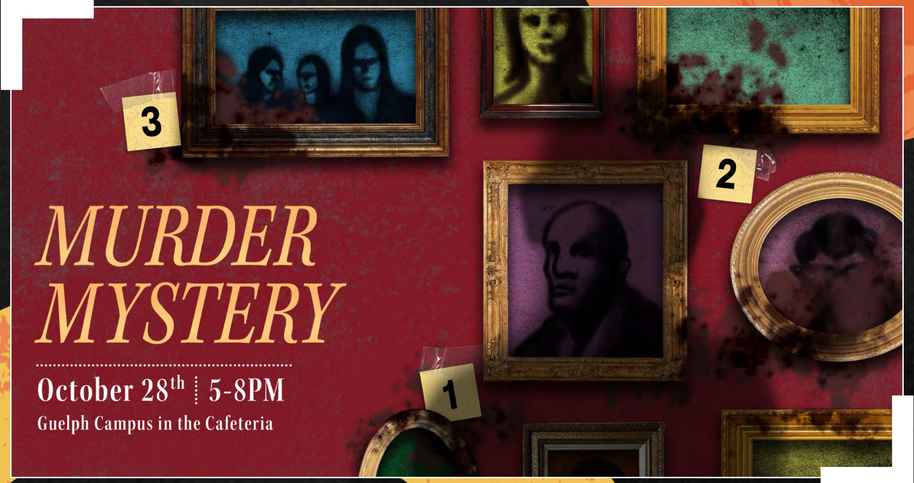
"

Working at CSI has provided me with a strong sense of community and a safe space on campus, outside of my academic life. The culture among both full-time and student staff has been incredibly friendly, welcoming, positive, and encouraging.

- Katelyn Canning, Health Office Administration Program

"







EVENT HIGHLIGHTS

The 2025–2026 academic year showcased a dynamic and adaptable events program designed to enhance student engagement and foster a strong sense of community across all campuses. Through a diverse mix of social, cultural, educational, and recreational programming, CSI delivered meaningful experiences that resonated with an evolving student population.

Signature events such as Welcome Week and Welcome Fest set the tone for the year, drawing over 1,000 students across eight campuses in September 2025 alone.

Events such as the Mocktail Class, Murder Mystery Night, Semester-End Celebrations, and the Roller Disco and Headphone Disco created memorable, high-energy experiences that encouraged connection and repeat attendance.

Several standout events defined the year and contributed to a vibrant campus culture:

- A sold-out Murder Mystery Night in Guelph demonstrated strong demand for intimate, interactive programming.
- A Wrestling Event at the Reuter campus drew widespread attention and participation, effectively engaging the broader campus community.
- The Growth Summit, delivered in partnership with the IT Club and Google Developer Group, brought together 15 startups and culminated in a student pitch competition, awarding $1,500 in prizes.
- The first-ever CSI Barbershop Talk during Black History Month created space for meaningful dialogue and cultural celebration.
- The Indigenous Garden Workshop fostered community connection and sparked ongoing collaboration with Be-Dah-Bin Gamik, supporting Indigenous-led initiatives.
- Multicultural Fest, delivered in collaboration with the Music and Dance Club, celebrated diversity through performance and community engagement.

- Conestoga's Got Talent continued to grow in popularity, achieving over 150 attendees marking one of the highest turnouts for a pub-style event in recent years.
- A special campus visit from Deepti Vempati generated excitement and strong student interest.

EXPANDING REACH ACROSS CAMPUS

CSI maintained a strong and consistent presence across micro campuses, ensuring each location hosted at least one event or welcome activation.

These activations included:

- Welcome Kit distribution
- Health plan awareness
- Live music
- Food offerings

This approach strengthened visibility, improved accessibility, and reinforced CSI's commitment to inclusivity across all campuses.

DATA-DRIVEN & STUDENT-CENTERED APPROACH

In response to shifting student demographics and campus dynamics, CSI adopted a more data-driven approach to event planning. Surveys, real-time feedback, and on-campus promotional engagement were used to better understand student interests and preferences. This allowed for more targeted and relevant programming, contributing to consistently positive student experiences.



CSI CLUBS

CSI's clubs program continued to empower students to build communities based on shared academic, cultural, and personal interests. In 2025–2026, CSI supported 87 active clubs and provided training and mentorship to over 250 club executives, equipping them with the tools and resources needed to successfully lead student-led initiatives across campus.

Throughout the year, clubs organized approximately 187 activations, including member events, campus-wide programming, and weekly gatherings. Activities ranged from awareness booths, skill-building workshops, speaker events, networking opportunities, and religious gatherings to pub nights, fundraisers, and charitable drives that engaged the broader college community.

The year also marked increased opportunities for clubs to collaborate with the CSI Events team to deliver large-scale programming, providing valuable hands-on experience while allowing clubs to showcase their ideas on a broader platform.

CSI SOCIETIES

CSI supported 5 active societies throughout the 2025–2026 year:

- Conestoga Engineering Society
- Health Informatics Association of Conestoga
- Conestoga Nursing Society
- Computing Society at Conestoga
- Architecture Programs and Facilities Management Societies

These societies delivered a range of engagement activities and events that fostered connection, collaboration, and community among students within their respective programs.

STUDENTS' COLLECTIVE INITIATIVE

This year, CSI advanced the research and development of the Students' Collectives initiative, focused on creating dedicated spaces and programming for underrepresented and marginalized student communities on campus.

As part of this work, CSI employed five part-time staff to support research and outreach activities. Extensive student consultation was conducted through hallway promotional booths, one-on-one conversations, and focus groups, helping to inform the development of the first three inaugural collectives being considered for launch in the coming year.



CSI SERVICES

CSI's service initiatives continued to support the essential aspects of student life, fostering a sense of stability, purpose, and well-being. Whether it's through expanded wellness services, accessible transportation, or financial support, our team remains committed to helping students stay healthy, supported, and set up for success.

TRANSPORTATION

Transportation services focused on improving student access to affordable and reliable mobility options across multiple regional transit systems, helping students navigate their communities with ease and confidence. In the last year, we:

- Processed 387 U-Pass opt-in and opt-out requests for Grand River Transit (GRT) and Guelph Transit, enabling accurate enrollment and seamless access to subsidized transit services for eligible students.
- Supported 974 student inquiries related to GRT, Guelph Transit, Brantford Transit, Stratford Transit, and Milton Transit, providing timely guidance that helped students resolve transit-related issues and main informed commuting decisions.
- Managed 194 Neuron one-month micro-mobility pass requests, ensuring efficient distribution and supporting increased access to flexible, sustainable transportation options.

WELLNESS

From May 2025 – April 2026, our Wellness team **4,399** student inquiries.

SPONSORSHIPS AND VENDOR PROGRAM

The Vendor and Sponsorship Program managed external vendor activations across campus, creating opportunities for vendors to engage directly with the Conestoga College community while enhancing the overall student experience.

The program was responsible for coordinating all aspects of vendor participation, including booking management, eligibility assessment, and ensuring compliance with CSI and College policies. It also oversaw communications with vendors related to available dates, campus locations, pricing, insurance requirements, and operational expectations.

In addition, the program managed space reservations, payment collection, and scheduling, while providing on-site support during activations to ensure smooth, professional, and well-organized execution across all campus locations.

During the last year, the program supported a total of 21 sponsors and facilitated 212 booked activation dates across both semesters, including:

- **Fall 2025:** 8 vendors, 52 booked dates
- **Winter 2026:** 13 vendors, 158 booked dates



WELCOME KITS

Welcome Kits were distributed to eligible students across all campuses throughout the academic year through a coordinated, multi-channel delivery model designed to maximize accessibility. Distribution was facilitated through CSI Service Hubs, microsite campus visits, satellite event partnerships, and scheduled on-campus distribution booths.

This initiative was supported through collaboration between the Events Team, Member Support Team, and Part-Time Staff, ensuring consistent delivery and equitable access across all campus locations.

Welcome Kits remained available year-round at CSI Service Hubs, allowing students to access support during regular service hours at their home campus. To extend reach to smaller campus locations, dedicated microsite visits were scheduled during the Fall and Winter terms, ensuring direct access for students outside of main campuses.

In the last year, a total of 3,544 Welcome Kits were distributed, including:

- **758** in Spring 2025
- **2,051** in Fall 2025
- **735** in Winter 2026

To further enhance accessibility during peak periods, Welcome Kit distribution booths were operated across multiple campuses. During Fall 2025, booths ran for 15 operational days across Reuter, Waterloo, Cambridge, Guelph, Brantford, Milton, and Doon campuses. In Winter 2026, booths operated for 57 days with daily service across Waterloo, Cambridge, and Doon campuses, including extended and recurring deployment at Doon Campus to maintain consistent access throughout the term.

In total, distribution booths were active for 72 days during the last year, ensuring sustained, equitable access to Welcome Kits in alignment with key academic service periods.

STUDENT NUTRITIONAL ACCESS PROGRAM (SNAP)

Emergency Pantry Program

The Emergency Pantry Program provided short-term food and personal hygiene support to student members experiencing acute financial or food insecurity. By offering timely assistance during moments of crisis, the program helped students stabilize their immediate circumstances and continue focusing on their academic and personal well-being.

From September 2025 - April 2026, the program provided consistent support across all campuses, responding to a high volume of student need:

- **679** applications were approved
- **576** hamper distributions were made

Affordable Produce Program

The Affordable Produce Market provided subsidized access to fresh fruits and vegetables, supporting student members in meeting their nutritional needs in a healthy, accessible, and sustainable way. By offering produce at an affordable price directly on campus, the program encouraged healthier food choices while helping reduce financial barriers to nutritious eating.

From September 17, 2025, to April 22, 2026, the Affordable Produce Markets operated on scheduled dates across the Reuter, Cambridge, Waterloo, and Doon campuses, with combined sales recorded across all locations on each market day.

- Total bags sold: **9,460**
- Market days held: **15**

The program continued to demonstrate strong student engagement, reflecting consistent demand for affordable, nutritious food options across campuses.

Holiday Food Support Program

The Holiday Food Support Program provided essential assistance to Conestoga students experiencing food insecurity during the holiday season, a period when access to campus-based resources and services is limited.

Through this initiative, students received targeted financial support to help people meet their basic food needs, including:

- **$50** grocery gift cards for general food support
- **$20** grocery vouchers for students with dependent care responsibilities

In total, 431 $50 gift cards and 116 $20 vouchers were distributed to students in need, helping to alleviate financial pressure during a critical time of year.

Tables Des Chefs

The Tables Des Chefs program was a time-limited food support initiative designed to assist students experiencing food insecurity during a period of heightened need.

Through this program, 48 double-portion, pre-cooked frozen meals were distributed to students, providing accessible, ready-to-eat meal options to help reduce barriers to consistent nutrition and support student wellbeing.

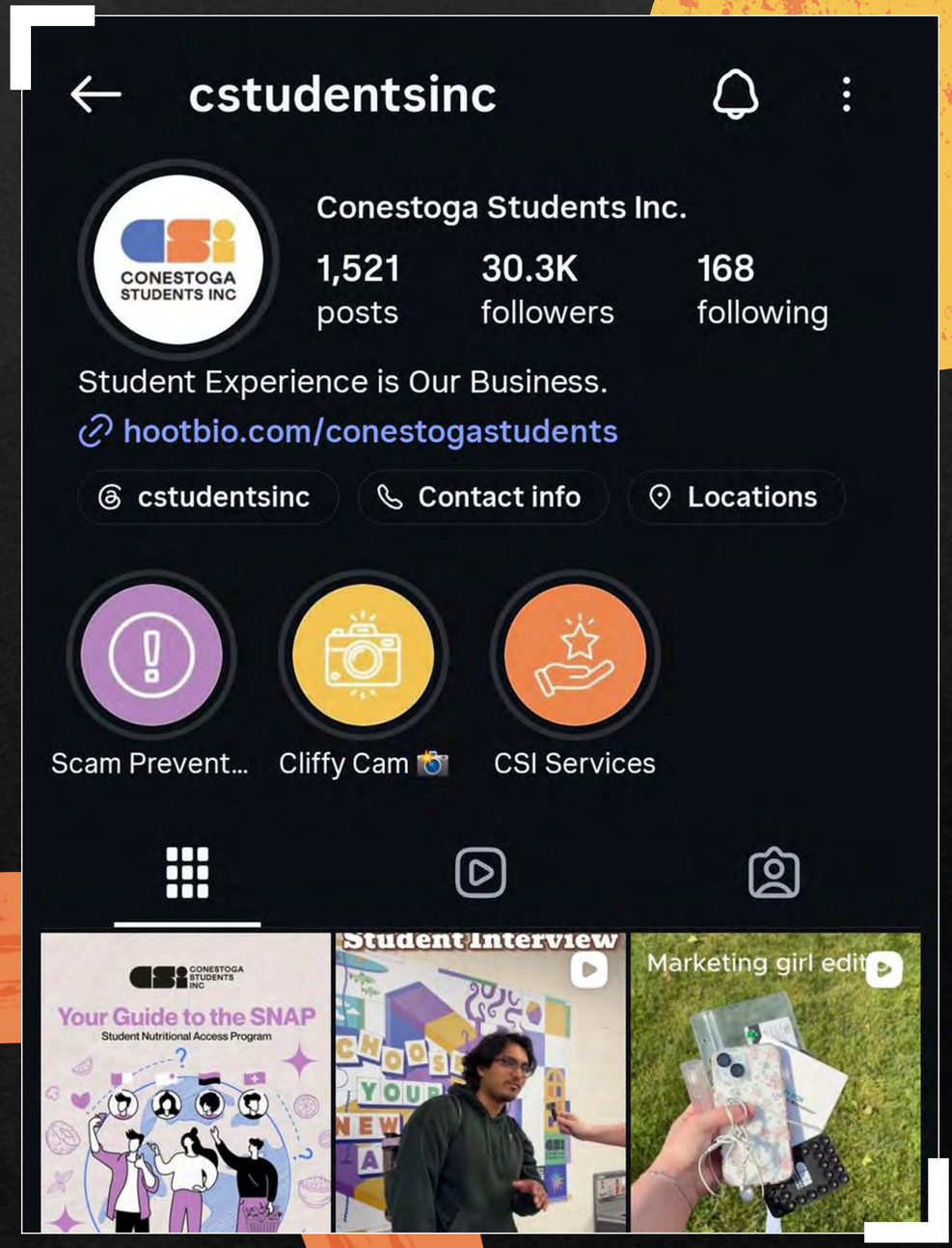


CSI SOCIAL MEDIA

Whether building community or sharing important service updates and campus activities, the CSI Marketing team remained focused on keeping students connected and informed.

From **May 1, 2025**, to **April 30, 2026**, CSI's social media presence continued to grow and engage audiences across platforms. Over the reporting period, the CSI Instagram account gained **6,262** new followers, demonstrating continued growth in our student community.

Our content reached **3,773,710** total post impressions and achieved a profile reach of **1,374,313**, reflecting strong visibility across campus and beyond. In addition, overall page engagement reached **43,670** interactions, highlighting consistent student participation and responsiveness to CSI's content throughout the year.



CSI FINANCIALS

To maintain accountability and transparency with our members, you, the Conestoga student body, CSI underwent an annual financial audit to ensure resources were responsibly managed in support of the Condor community.

The 2025-2026 audit was conducted by BDO Canada LLP Chartered Professional Accountants.

▶ CLICK HERE to view the Audited Financial Statement.

2025-2026 FINANCIAL OVERVIEW

Financial information reflects the fiscal year from May 1, 2025, to April 30, 2026.

OPERATING REVENUE	**$27,419,267.00**
TOTAL REVENUE	**$27,419,267.00**

EXPENSES	
Student Services	$19,808,249.00
Student Experience	$3,539,480.00
Operations	$3,761,354.00
Total Expenses	**$27,109,083.00**

EXCESS REVENUE	**$310,184.00**

CSI COMMUNITY AND PARTNERSHIPS

CSI collaborated with a diverse network of individuals and organizations that helped bring our mission to life and strengthen the student experience throughout the year. We extend our sincere appreciation to our CSI Board of Directors, full-time and part-time staff, student team members, Conestoga College, our students, and our community and industry partners for their support, collaboration, and commitment throughout the 2025–2026 academic year.

City and Regional Partners

- City of Brantford
- City of Cambridge
- City of Guelph
- City of Kitchener
- City of Waterloo
- Region of Waterloo

Community and Service Partners

- Alumo
- Brantford Transit
- Food Bank of Waterloo Region
- Grand River Transit
- Guelph Transit
- Milton Transit
- Quality Produce
- Stratford Transit
- Studio Nostalgia

Food and Beverage Partners

- Baden Coffee Company
- Cavendish Farms
- Flanagan’s
- Pepsi
- Moosehead
- Sysco
- Total Focus Food Brokers
- Unipco
- Waterloo Brewing

Advocacy Partners

- Canadian Alliance of Student Associations (CASA)
- Councillors, Mayors, MPPs, and MPs from Waterloo Region Brantford, Guelph, and Milton
- Democratic Exchange
- Elections Canada
- Elections Ontario
- Guelph Coalition for Active Transportation (GCAT)
- Legal Education Action Fund
- New Majority
- One Million Neighbours WR
- Ontario Student Voices (OSV)
- Transit Action Alliance of Guelph (TAAG)
- Tri-Cities Transport Action Group (TriTAG)
- Waterloo Region Community Legal Services
- Waterloo Undergraduate Student Association
- Wilfrid Laurier University Students' Association
- YIMBY Waterloo Region



Event Partners

- Angus Audio
- AWE Events
- Big Tree Promotions
- Brand Blvd
- Brass Butterflies
- Eardrum Productions
- Encompass Health & Wellness
- Feldman Agency
- Maxwell's Concerts & Events
- Paquin Artists Agency
- Popeyes Supplements
- Quality Produce
- Shine Talent Group
- Side Stage Presents
- Studio Nostalgia
- Track Avenue

CONTACT US

Let’s connect! Find us online and on campus.

ONLINE:

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